## WISCONSIN REHABILITATION COUNCIL EXECUTIVE COMMITTEE MINUTES October 8, 2020 2:30-3:30 P.M. WebEx Meeting

https://dwdwi.webex.com/dwdwi/j.php?MTID=m48259e2bf9e70228e52ed6188cb3974d

A Statement of Mission

The Wisconsin Rehabilitation Council, working on behalf of Wisconsin residents with disabilities, will review, analyze and advise the Division of Vocational Rehabilitation (DVR) regarding the performance of its responsibilities in providing quality services to persons with disabilities.

**Attendees:** Jacci Borchardt, Beth Swedeen (later), Deb Henderson **DVR Staff**: Delora Newton, Sarah Lincoln, Jessica Holton, Andrzej Walz-Chojnacki

## Review of draft agenda for November full council meeting/ WIOA Committee By-Law revision



- By-law update may be removed if a by-law decision is not made today. Beth and Jacci could meet separately to draft a by-law edit outside of this meeting. DWD legal would need to review in advance of the November meeting and there may not be enough time for that to occur. The edit would be to broaden the scope of the WIOA committee to allow discussion beyond Pre-ETS and 511 (subminimum wage).
- Deb indicated that the bylaw language around make-up of the Executive Committee is confusing. She is asking for a clarification to indicate that the Executive Committee members are the elected officers and the chairs of the committees.
- Jacci is recommending that the Committee meetings for the day before the full council time change. She suggests the Executive Committee be moved to 3:30pm due to the CSAVR meeting conflict. The WIOA Committee may be moved to 2:30pm to avoid the 30-minute break between the committee meetings.
  - Delora offered to pay CSAVR Fall Conference fees for up to four WRC members since the meeting is virtual. Deb is planning to attend and

offered pay for herself if it is desirable to let another WRC member have one of the four DVR paid slots.

 Jacci thinks it makes the most sense to offer the positions to Executive Committee members and will reach out to Beth and Becky to ask if they want to participate in CSAVR.

## **Surveys for CSNA**

- WRC Executive Committee is being asked to review the CSNA survey questions for review and input prior to the November WRC meeting.
- Andrzej shared the background on the requirement of the survey content.
  - Other ideas: Employment outcomes deep dive, Career Pathways/ladders, STEM Career outcomes, disability benefits, entrepreneur, distance learning, and financial capability.
  - Jacci recommended that we include sensory disability issues in the surveys.
  - Deb asked if we can capture data around how many different VRC/VRS a consumer experienced during their case due to DVR staff turnover? Andrzej indicated that the data for this may be difficult to get at in a survey. Delora did not feel that the consumers self-reporting would be a good data source. DVR doesn't record that in a data field in IRIS so we can't run a report. The only way to get at it would be to review every case.
  - Jacci recommended that we include questions about the consumers' relationship with the DVR staff with whom they interact.
  - Very few business surveys were returned last time. We need to rethink how we do that this time.
- We will be building in some requirements for the number of consumers who are surveyed in the contract with SDSU. We may also include a target number goal for employers as well. Deb recommended that we have DVR staff contact consumers /employers because it is more likely that the consumers will respond to someone they know rather than a SDSU staff person. She acknowledged that staff contacts may not be possible due to time constraints.
- There will be mailed surveys as well as one on one phone calls to collect the information. We may also try group virtual focus groups as well.
- Once surveys are completed to include new topics, will send out to Executive Committee for feedback. Andzrej will meet with San Diego State University to discuss new topics before the end of the month. The Executive Committee will discuss survey updates at their November 11 meeting. The latest draft version will be shared with all WRC members as part of the CSNA discussion during the November 12 meeting. There will not be time on the agenda to discuss survey details and members who are interested will be encouraged to forward comments and suggestions to Andzrej by November 19.

## New member orientation follow-up

• Did not get to this topic and will be deferred to the next meeting