

OPEN MEETING MINUTES

Instructions: [F-01922A](#)

Name of Governmental Body: Children's Long-Term Support Council (CLTS)			Attending: Council Members: Liz Hecht (Chair); Naomi Beahm (phone); Patti Becker; Todd Breaker; Jonelle Brom; Mitch Hagopian; Christine Hanten; Pamela Hencke; Wendy Heyn; Barb Katz; Shakita LaGrant (phone); Jo Pelishek; Cherie Purdy; Angela Radloff; Walt Schalick (phone); Lisa Stephan; Sandra Tierney Public Attendees: Kim Ray (ORP); Kelly Blaschko; Kim Rux (Premier FMS); William Parke Sutherland (Kids Forward) DHS State Staff: Deb Rathermel; Autumn Knudtson; Pam Appleby; Nancy Bills; Cathy Klima; Lisa Strawn; Vanessa Dingman; Alyssa Zirk; Kelsey Vincent; Andrea Jacobson and Laura Knott
Date: 7/10/2019	Time Started: 9:07 am	Time Ended: 3:10 pm	
Location: Holliday Inn at the American Center, 5109 West Terrace Drive, Salon C, Madison, WI			Presiding Officer: Liz Hecht (Chair)
Minutes			

Welcome – Introductions and Council Announcements (Liz Hecht)

- CLTS Council currently has three membership vacancies—two family and one county representative. Interested individuals should apply through Governor Evers' Council Appointment Website at: <https://30.selectsurvey.net/doa/TakeSurvey.aspx?SurveyID=92MK8o2K#>
- Jonelle Brom (DCF) announced a caregiver conference on September 14.
- Liz Hecht mentioned she would be meeting with Wisconsin Department of Health Services (DHS) Secretary Andrea Palm in the future regarding the attached "Draft Strategic Priorities for the Children's Council 2019-2020" dated 6/19/19 and will report back to the Council regarding this discussion.



DRAFT STRATEGIC
PRIORITIES FOR THE

Operational:

- Approval of CLTS Council Meeting Minutes from April 17, 2019
MOTION: made by Walt Schalick, seconded by Jo Pelishek to approve the minutes with the following change-- Page two, #4 should read: "Monitor new rate structure and measure how it is impacting accessing state services..." Motion passed unanimously.



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Public Comments: None

Department of Health Services Updates: Deb Rathermel (Director, Bureau of Children's Services–BCS)

- Program Access Initiative - Deb explained that although there were several budget items recommended by DHS only one item was passed by JFC and signed into law by Governor Evers. Subsequently DHS was charged with developing a statewide intake, eligibility and determination process for the following programs: Katie Beckett, Children's Long-Term Support, and Children's Community Options Program. DHS will need to report back to the Legislature's Joint Committee on Finance (JFC) requesting approval for additional revenue through JFC's 13.10 funding authority. Access workgroup meetings have already begun and will include representatives from county waiver agencies; stakeholder groups and organizations; DHS staff and members from the CLTS Council. Meetings have already started and will continue through November and she will report their progress back to the Council at their October meeting.
- State-Based Waiver Rates Implementation Update–Autumn Knudtson (Deputy Director, BCS)
Autumn went through the attached handouts detailing the purpose and background of statewide uniform rates and related materials developed to guide and support CWAs as they change to uniform rates; implementation effective on July 1, 2019.



DMS Numbered
Memo 2019-03 Count



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CLTS Waiver
Provider Bulletin June

Council member comments:

Mitch Hagopian would like to look into the “notice of action” issue.

- Wait List Status Update – tabled



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Map_June2019 CaseI

State Budget Update: Andy Forsaith, DHS State Budget Director, went through the attached PowerPoint titled “2019-21 DHS Biennial Budget Summary for Department of Health Services” and answered Council members’ questions.



2019-21 DHS Biennial
Budget Summary for (

EPSDT Initiative–

- Data Information–Pam Appleby and Lisa Strawn (DHS)
Pam explained transition planning, personal care and home health nursing issues. Reviewed how costs are being covered under HealthCheck and HealthCheck Other Services; streamlining the prior authorization process; DHS long-term strategy to work with providers and roll out communications to members and counties. Pam requested feedback from CLTS council members on these issues and strategies to communicate clearly with families.
- Transition Planning–nursing services and personal care–Autumn Knudtson (DHS)
- “Advocating For Your Child’s Health–BadgerCare+ and Forward Health” brochure–Lisa Strawn (DHS)–passed out two handouts: current and newly designed brochures. Materials created to seek feedback, create awareness, and communicate that there are additional services available.

Council member feedback on the new brochure included:

Support not using the word Medicaid in the brochure.

Add more about HealthCheck on the front of the brochure.

Use Medicaid benefits on the front cover.

Parents look at who is paying for what services. Define better if the health check exam meets the annual physical requirement.

Likes the Forward Health on the front and Badger Care on the back. Need to clarify the difference between this paid service and the necessity for a second health check or not. Explain more about what Health Check helps them with, include a FAQ. Confused about the difference about what she currently could get for services vs. what she could get?

Families teach providers, give specific language to families. In “green box” insert “ask your doctor for a well child checkup, or annual exam.” Suggested the addition of language regarding general specific equipment, and medically ordered drugs. Add more prescription information and a guide for families so they know what to do after leaving the doctor, i.e. some providers submit prior authorizations and other services require a prescription. Suggested developing a pamphlet so families know what Medicaid does cover so they can better prepare.

Requested not using a subset of procedure codes. People are visual, use bullets with pictures explaining services. Add information about who parents are calling for services like transportation; help with scheduling visits – use bullet points instead.

Specify that a well-child exam counts as an annual exam. Keep the logo simple, use consistent language.

Families need information on how to trigger this benefit; link the benefits associated with getting a health check so parents understand there are more services for their child.

Explain if there are service copays, if it’s free, say that. Co-pay language can be a deterrent to parents.

HealthCheck is a Medicaid benefit, add that to clarify.

Do something more specific for out of home care or relative caregivers (look at the care for kid’s model). Don’t use “bio parent” anymore, make it about children, and include language to advocate for a child’s health on the front page of the brochure.

Keep brochure simple for parents to understand.

We need to help people understand that HealthCheck Other Services can lead them to other services.

LUNCH

EPSDT Initiative – Continued Pam Appleby (DHS)

- Pam went through the two handouts titled: “How about some good, healthy advice? Health Check; and the newly designed brochure titled “Advocating for your Child’s Health” BadgerCare+ and Forward Health. She walked members through the Forward Health WI Portal. Members had questions regarding parents’ level of access to the portal; DHS takeaways from the explanation of benefits report; transition planning for nursing services and personal care.



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- J&B Issues–Lisa Strawn (DHS)

Discussed concerns/complaints regarding provider of incontinence products and what steps DHS staff can take to address this situation and problem-solve this situation. Liz Hecht offered that Family Voices could do a survey regarding incontinence products. Naomi Beahm suggested issuing families a debit card to purchase their product

Council Discussion, Recommendations and Next Steps (Liz Hecht)

- Discussed possible next steps that this Council could take in the future. Request by Council members to have DHS Secretary Andrea Palm attend a future meeting.
- Barb Katz raised a concern regarding sustainability; no parity between adult long term care and kids systems with regard to entitlement. She would like the Council to pursue a statutory change and raise it as a concern to DHS Secretary.

MOTION (attached): made by Barb Katz, seconded by Patti Becker and subsequently passed by CLTS Council.



CLTS Council Motion
from July 10, 2019.doc

- Liz will include in her email to Secretary Palm a budget recap and state that the CLTS Council is disappointed about the lack of legislative action; and express the Council’s interest in continuing to work on these initiatives and express the Council’s dedication for this effort.

BCS Survey Findings – Overview and Recommendations - Andrea Jacobson, Kelsey Vincent, Alyssa Zirk and Vanessa Dingman (BCS)

- BCS staff explained the handout titled: “Bureau of Children Services, 2018 Summary of Family Survey Results” regarding what families are experiencing. This report combines all data into a more easy to understand view. BCS staff answered members’ questions regarding report.



2018 BCS Survey
Analysis by Domain_E

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ADJOURNMENT –

- **MOTION:** Motion made by Jo Pelishek, seconded by Barb Katz to adjourn the meeting, motion passed unanimously.
- **Next CLTS Council meeting: Wednesday, October 16, 2019, at the Holiday Inn at the American Center, Madison**

Agenda action items should include:

Discuss: Status of Access Workgroup and report on their final recommendations
Work on new member recruitment

Prepared by: Nancy Bills on 9/04/2019.

These minutes are in draft form. They will be presented for approval by the governmental body on: