

ARPA HCBS Workforce & Innovation Grants Updates

Kevin Coughlin, Policy Initiatives Advisor, DHS, DMS September 2022

Innovation Grants



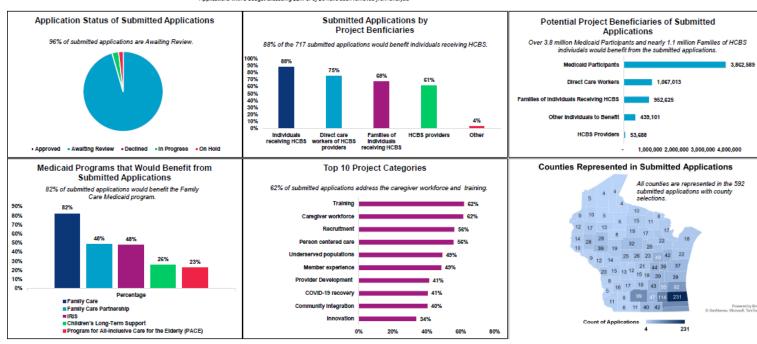
GrantsConnect Dashboard



Grants Dashboard

Data is up to date as of: 9/13/22 12:00	am CST		
Applications Created	Total Applications Submitted*	Cash Amount Requested from Submitted Applications	Average Cash Amount Requested
1,151	717	\$216,145,842.32	\$301,458.64

^{*}Applications with a budget exceeding \$2M or of \$0 have been removed from analysis



Workforce - Three Components

- Staff Stability Surveys
- Certified Direct Care Professional program and marketing
- WisCaregiver Connections IT Platform

Assess the HCBS workforce across Wisconsin

- Direct care workforce participation (FT/PT)
- Turnover
- Worker tenure

- Wages
- Benefits
- Agency recruitment and retention strategies

- Adults with Intellectual and Developmental Disabilities 2022
 National Core Indicators (NCI) Staff Stability Survey
 - Calendar Year 2021 data
 - April-July 2022 Survey portal open for upload 204 participants
 - September incentives paid for participation \$250-\$1,000 depending on the number of Direct Care Workers employed (DCW) - \$71,250
 - Currently analyzing Wisconsin masked data
 - January 2023 National report.

- Adults who are Aging or Physically Disabled Pilot in 2022
 - Working with ADvancing States and four other states
 - May-June Collecting agency/providers name and email to upload into the system
 - July-August Messaging and informational webinars
 - September 2nd Survey portal open for upload through 10/31/2022. Sent to
 2,485 providers/agencies
 - November-December Paying incentives for participation \$250-\$1,000 depending on the number of Direct Care Workers employed (DCW)
 - December January 2023 analyze Wisconsin masked data
 - January 2023- technical report on pilot findings from NCI-AD

- Adults who self direct (IRIS) in discussions with the goal to have during ARPA funding window.
- Children's LTC in discussions with the goal to have during ARPA funding window.
- Long term goal one survey for all HCBS.

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A professional workforce advancement program.





Certified Direct Care Professional (CDCP) - UWGB

- Competencies: listening sessions and survey Over 500 responses
- The CDCP competencies exceed national recommendations for direct care worker training – publication coming soon
- Curriculum is under development UWGB, The Division of Continuing Education and Community Engagement
- Proctored exam and tracking system under development



Badging and Micro-credentialling

- A micro-credential is like a mini-certification. The idea is that they
 are usually digital, short, and relatively low-cost courses that have a
 specific focus on demonstrating proficiency in a particular skill.
- Digital badges are simply a visual representation of a microcredential. Once learners have demonstrated proficiency in the required skill, they're provided with a digital badge. Badges can be shared on social media, added to email signatures, displayed on resumes, and added to digital badge wallets.
- Leverage courses that already exist.



Why Certification - CDCP

- The CDCP competencies are based on national recommendations for direct care worker training
- The training results in an assessment process
- The program assesses the mastery of the competencies, which is measured with an exam
- The CDCP is approved for three-year periods and must be renewed
- Standards are set state-wide through the program to allow for consistency



Marketing Plan - Pigorsch Media

- Recruit direct care worker "Stars" who want to be in a promotional video.
- Videos, ads, print assets, communication, etc. will be created this fall and early winter.
- Fall Conferences DQA FOCUS 2022, HOSA Conferences
- Marketing launch early spring 2023
- Recruit 10,000 individuals to become certified direct care professionals (CDCP)



Financial Incentives

- Vouchers for ~10,000 Certified Direct Care Professionals (CDCP)
- Sign on and 6-month retention bonus for CDCP (\$250 each)



WisCaregiver Career Connections – IT Platform

- Dashboards to show program success and data
- Resource library for employers and employees
- Trainings, registries, etc.
- Marketing materials
- Job matching services matches CDCP up to CNAs with potential jobs
- Information page on various initiatives
- Evaluation and reporting system
- Soon we will be recruiting providers/agencies



Questions?



Contact

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