



WISCONSIN DEPARTMENT
of **HEALTH SERVICES**

Family Care and Family Care Partnership Waiver Renewal: Proposed Changes

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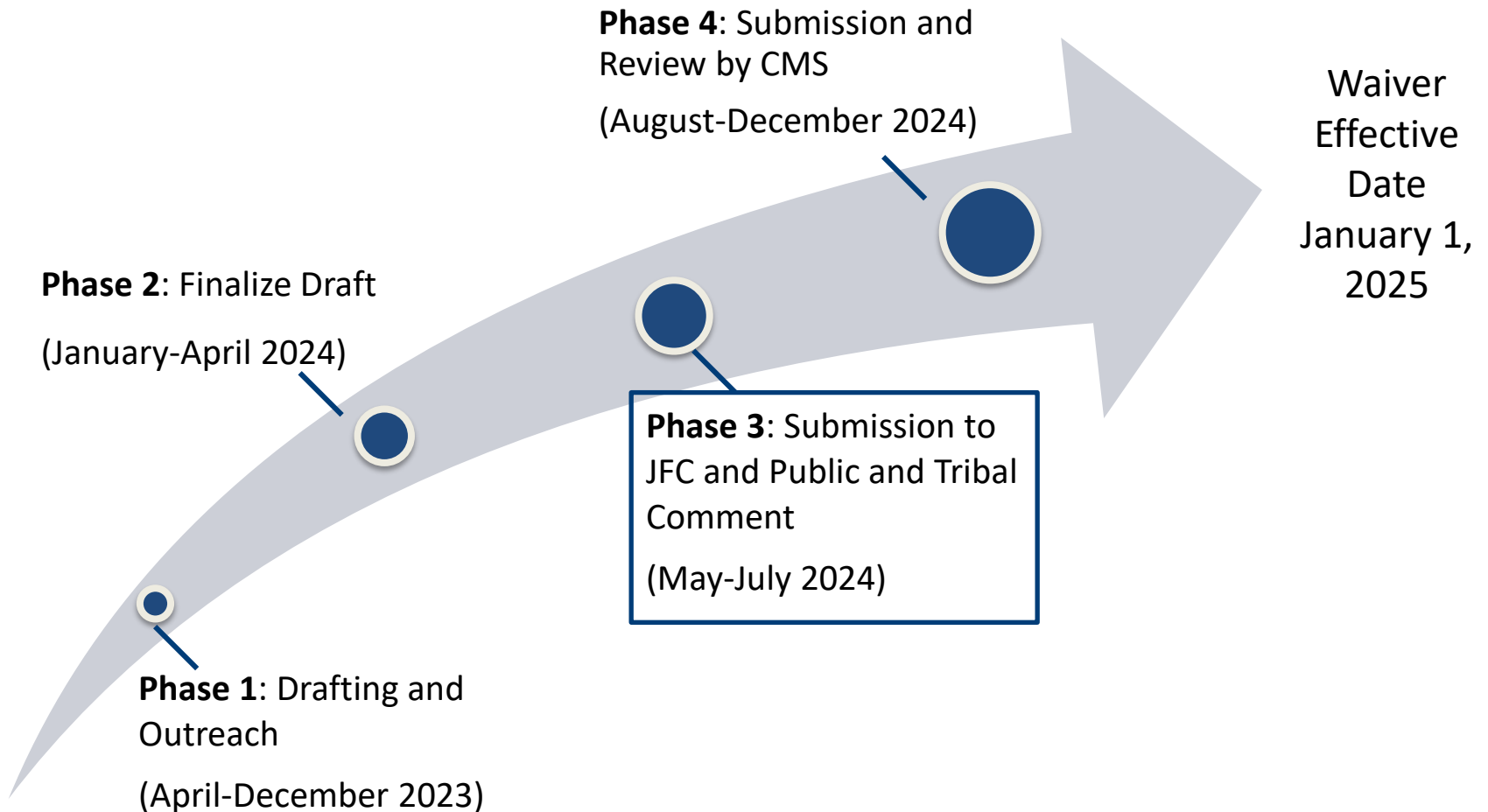
Agenda

- Review the timeline for renewing the waivers.
- Review feedback from members, family, advocates, MCOs, and other partners.
- Describe major categories of changes to the waivers, including specific examples.
- Discuss the next steps for the waiver renewal, including submission to JFC and the public comment process.

Family Care and Family Care Partnership Waiver Renewal

- A waiver is an application to the federal government to waive portions of the Social Security Act to allow states to design **flexible, innovative** Medicaid programs.
- Family Care is operated under concurrent 1915(b) and 1915(c) waivers.
 - 1915(b) waiver: Allows service delivery models, like managed care, that restrict access to providers and allow for variability in the amount, duration, and scope of services provided to members.
 - 1915(c) waiver: Allows the state to provide HCBS as an alternative to institutional care.
- 1915(b) and (c) waivers need to be renewed **every 5 years.**

Waiver Renewal Timeline



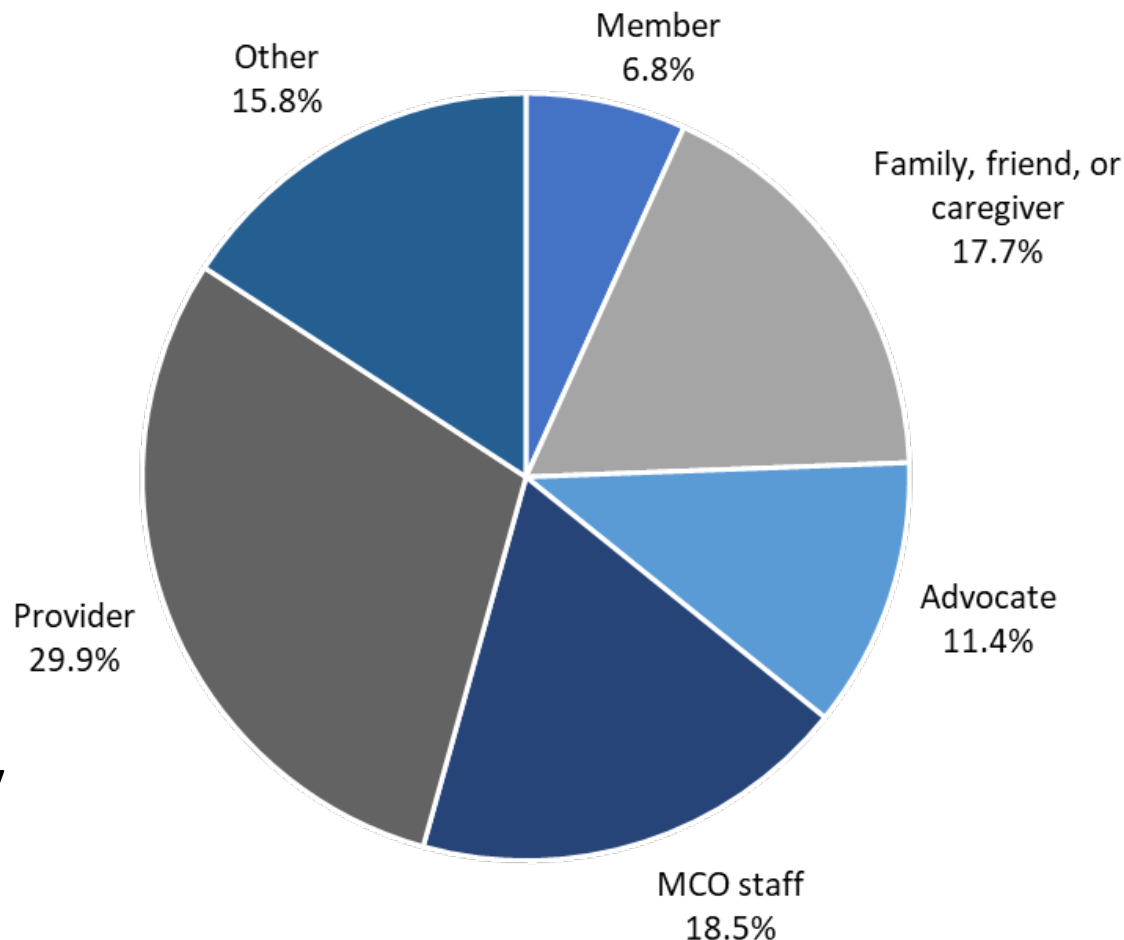
Outreach Plan

Summer 2023

What	Who	When
Survey (Available in English, Spanish, and Hmong, with accessibility features)	<ul style="list-style-type: none"> • Members • Family, Friends, and Caregivers • Providers • Advocates • MCO staff • Other Partners 	<ul style="list-style-type: none"> • June 27th-August 1st, 2023
Outreach to Partners	<ul style="list-style-type: none"> • MCO Leadership • LTCAC • Tribal Health Directors • MCO Member Advisory Councils (members only) • Tribal LTC Study Workgroup 	<ul style="list-style-type: none"> • June 8th, 2023 • July 11th, 2023 • July 12th, 2023 • July 17th, 2023 • August 1st, 2023
Public Input Sessions	<ul style="list-style-type: none"> • All partners • Open to the public 	<ul style="list-style-type: none"> • July 25th, 2023 (Day option) • July 26th, 2023 (Evening option)

Survey Responses and Input Session Attendees

- Over 1,500 survey responses
- More than 250 input session attendees
- Input from around 25 members of MCO Advisory Councils
- Feedback from Tribal Long-Term Care Study Workgroup



Feedback Themes

Transportation

More flexible, convenient options.

Unpaid Caregiver Support

Respite on nights and weekends.

Workforce Shortages

Difficulty finding direct care workers, day services, and residential services.

Improve Care Management

More contact or time with care managers.

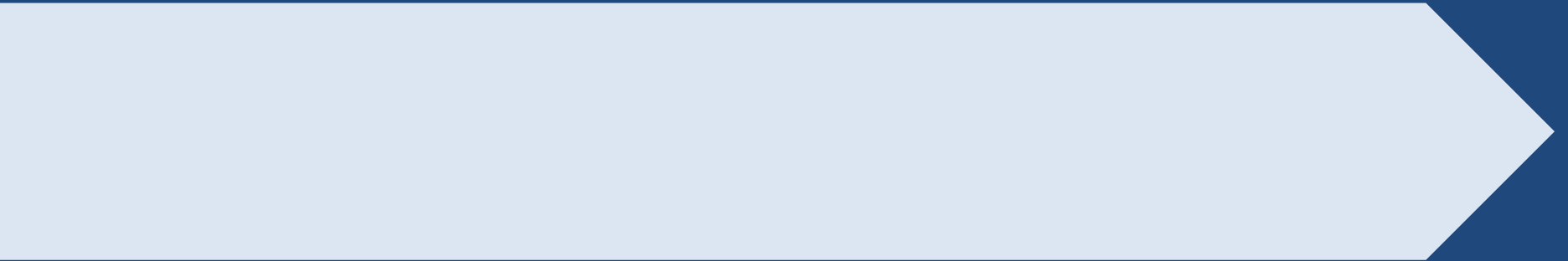
Mental Health Support

Better recognition of mental health needs and connection to resources.

Members are unaware of services available

Plain language resources for members to know which services are included in Family Care.

Major Changes



Major Changes- Health and Wellness

- Healthy lifestyle services (gym memberships, exercise classes, cooking classes, etc.)
- Evidence-based or culturally appropriate wellness services (Meditation, Tai Chi, Traditional Healers, etc.)
- Sexuality Education and Training

Major Changes- Remote Monitoring and Support

- Technology needed to monitor the member's safety from a remote location (sensors, web-based monitoring systems, radio frequency identification, etc.).
- Remote support services provided by trained remote support staff.

Major Changes- CIE Exploration

- Job shadowing, informational interviews, and education about Competitive Integrated Employment (CIE).
- Additional activities to help the member determine whether to pursue CIE.

Major Changes- Expanding Transportation Providers

- Allowing TNCs (Uber/Lyft) to provide waiver transportation services.
- Creating an individual provider type for community transportation (allows family caregivers to receive mileage reimbursement).

Major Changes- Clerical/Administrative/Compliance

- **Vehicle Modifications-** separating from Adaptive Aid service, creating a stand-alone service.
- **Adaptive Aids-** moving remaining adaptive aids to Assistive Technology service. Adaptive Aids will no longer be a stand-alone service.
- **Communication Assistance (Aids)-** separating from Assistive Technology service, creating a stand-alone service.
- **Residential Services-** consolidating 3-4 bed adult family homes, CBRFs, and RCACs into a single service, with separate provider types.

Major Changes- Clerical/Administrative/Compliance

- **Financial Management Services-** requiring MCOs to specifically audit self-directed service claims paid by FMS providers.
- **Adult Incident Reporting System (AIRS)-** updating the waiver to include information about DMS's new incident management system.
- **Adding Partnership to the 1915(b) waiver-** moving Partnership program from the 1932(a) authority to the 1915(b) waiver authority to align with current practice.

Next Steps

- **May 2024:** Joint Finance Committee will review draft waivers.
- **May/June 2024:** Public comment period and tribal consultation.
- **August 2024:** Submit waiver application to CMS.
- **January 2025:** Waiver is effective.



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Thank you!

Questions?