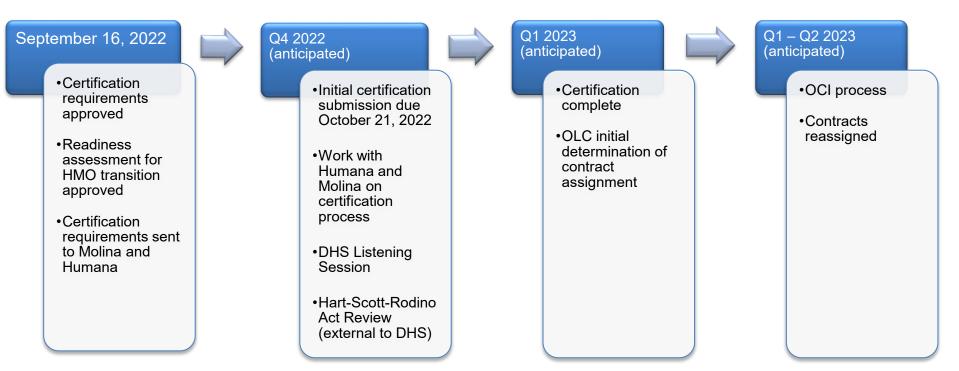
Asset Purchase Certification Process



Long Term Care Advisory Council November 8, 2022

Timeline & Next Steps Molina and Humana Certification



DHS responsibilities during certification

- Ongoing communication with stakeholders
- Review all submitted documents and approve when requirements have been satisfied
 - Certification when all requirements are met
- Reassignment of the MCO or HMO contract
- Update Family Care and HMO resources
- Update MCO and HMO scorecards

Components of Certification

Managed Care Organization (MCO)

MCO Transition Plans

The purchasing entity must provide documentation on each of the following components

Administrative Services	Board Approval	Care Management Employment Readiness		Financial Information	
Governance Structure	Marketing and Member Materials	Member Records	Memoranda of Understanding	Organizational Structure and Environment	
Policies and Procedures	Provider Contracts	Systems	Timeline	Transfer Agreements	

MCO Work Plan

The purchasing entity must provide a 3-year work plan for each of the following components and provide DHS with ongoing reports

Assuring overall competence (auditing)	Building a unified culture	Care management competence			Compliance/ Program integrity		Corrective action plan (if applicable)		Customer service operations
Disaster recovery plan	Employment stability	Enrollment operations	Elnancial stability		Fiscal operations		Functional screen department		Human resources
Internal and external communications	Information technology	Lease agreements		Marketing and communication		Member rights		randa of standing	Network systems
	Operational		licies and ocedures nification	edures Provider netwo		network Quality operations			

Ongoing Oversight

- External Quality Review (EQR)
 - MetaStar
 - Assess quality of services to program members
- National Core Indicators (NCI)
 - Set of long term care service measures to track system performance over time
 - Consumer survey
- Critical Incident Reviews
- Provider Network Adequacy
- Business Plan Process
- Yearly Certification
- Contracting