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**Updates from the Wisconsin Long Term Care Advisory Council**  
Tuesday, May 13, 2025

Topic/Question Asked	Response/Information
<b>Can people in the My Choice Family Care (member or their guardian) have the right to receive a copy of the Functional Screen?</b>	Family Care members and their legal decision-makers have the right to receive a copy of the functional screen. They should outreach to their Case Manager at the Managed Care Organization to ask for a copy.
<b>When will the My Choice Family Care open up their network to add in new providers?</b>	The decision of when to open and add new providers to their network is an individual decision made by each MCO. If a provider has questions, they should outreach to the MCO directly.
<b>Reframing Aging and Disability</b>	<p>In collaboration with the Wisconsin Aging Advocacy Network (WAAN), BADR is working to change the way our society thinks and talks about aging and disability.</p> <p>With the advent of evidence-based framing strategies through the National Center to Reframe Aging (NCRA) and their research partner, the Frameworks Institute, industry leaders and advocates see an opportunity to make a meaningful impact that advances age-inclusive policies. While this initial work is focused on aging, there is relevance for the disability community, and advocates continue to seek out equally impactful resources that speak more directly to ableism. We are committed to addressing both ageism and ableism, as they are closely linked and can have a significant impact on quality of life.</p> <p>NCRA will be leading trainings beginning in April starting with 25 individuals who will complete online learning modules and then meet virtually with the trainers at NCRA to practice their reframing skills. Other introductory sessions both virtually and in-person will be offered throughout 2025. A fundamentals training will go deeper with the learning. It is a 3-hour session in person. There will also be an in-depth session designed specifically for communicators. These events will educate key Public Health and Aging Network leaders and partners about the concepts to reframe aging and teach us how to consistently apply the communications strategies as effective framers.</p> <p><i>Continued on next page</i></p>

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	<p>An Advisory Committee has also formed to provide input and guidance to the Project Management team and overall initiative. Committee members will connect to their individual network(s) and disseminate information accordingly.</p> <p>If you are interested in this movement, please sign for the Champions list where you will receive updates on trainings and the overall effort: <a href="#">Reframing Aging &amp; Disability in Wisconsin CHAMPION</a></p> 
<p><b>Social Isolation and Loneliness and Livable Communities ARPA Grants</b></p>	<p>32 entities across 42 counties engaged in 37 unique strategies to address social connectedness and the built environment which supports it. These grants ended March 31, 2025. With only a maximum of 10 months to establish a coalition and implement an optional project, these grantees have made amazing impacts in their communities. These efforts included creating more accessible engaging spaces to gather in person and digitally and a wide variety of connection opportunities and events (Repair Café, Men’s Shed, Community dinners, Podcasts, Community Fitness Center, Winter Formal, Cooking Classes, and more). The projects served over 13,000 duplicated people and the coalitions involved over 400 organizations and 900 individuals working together to reduce social isolation.</p> <p>During the next several months, a summary report and video will be created to offer other communities’ inspiration and information that will support spread.</p>
<p><b>ADRC Modernization ARPA Funding</b></p>	<p>Resulted in:</p> <ul style="list-style-type: none"> <li>• New toll-free statewide ADRC and Tribal Program Partner Locator Service: 1-844-WIS-ADRC (844-947-2372)</li> <li>• A statewide aging and disability resource directory at FindMyADRC.org or <a href="https://www.dhs.wisconsin.gov/adrc/index.htm">https://www.dhs.wisconsin.gov/adrc/index.htm</a></li> <li>• A modernized reporting and case management system for use by Wisconsin ADRCs, Area Agencies on Aging, Aging Units, and Tribal Program Partners.</li> <li>• A statewide marketing campaign running March through June 2025 that includes billboards, radio ads in English and Spanish, broadcast and cable tv ads, social media ads, streaming audio on services that offer music and podcasts, and streaming video ads on service such as Roku and YouTube.</li> </ul> <p><i>Continued on next page</i></p>

Topic/Question Asked	Response/Information
	<ul style="list-style-type: none"> <li>• Fresh plain language publications for use in long-term care options and enrollment counseling and when working with youth in the transition to adult programs.</li> <li>• A customer satisfaction survey administered by mail to people who received long-term care options counseling at an ADRC.</li> <li>• A new three-minute video featuring onsite interviews with ADRC and Tribal ADRC customers and staff that will be featured on the DHS ADRC webpage.</li> </ul>
<b>Wisconsin HCBS Innovation Grants Evaluation Report</b>	<p>The evaluation is now posted on our ARPA Grants webpage: <a href="https://www.dhs.wisconsin.gov/arpa/hcbs-grantsopportunities.htm">https://www.dhs.wisconsin.gov/arpa/hcbs-grantsopportunities.htm</a></p> <p>To assess the impact of these investments, DHS partnered with Public Consulting Group (PCG) to conduct a comprehensive evaluation of the HCBS grantee projects. The evaluation used a mixed-methodology approach—including grantee reports, surveys, and focus group—and identified key successes, challenges, and lessons learned. The findings provide valuable insights that will shape future HCBS policy and best practices in Wisconsin.</p> <p><a href="#">Wisconsin HCBS Innovation Grants Evaluation Report (PDF)</a></p>
<b>J&amp;B Medical Supplies</b>	<p><u>Background</u></p> <ul style="list-style-type: none"> <li>• J&amp;B Medical Supplies (J&amp;B) is a vendor contracted to supply incontinence supplies to Wisconsin Medicaid members.</li> <li>• The contract between DMS and J&amp;B stipulates that members must have periodic assessments performed by J&amp;B and a prescription from a provider to receive incontinence supplies from J&amp;B.</li> <li>• DMS performs prior authorizations for incontinence supplies that exceed insurance or assessment limitations.</li> </ul> <p><u>J&amp;B 2024 Contract Changes and Contract Monitoring</u></p> <p>In 2024, DMS and J&amp;B executed contract amendments meant to empower members and reduce barriers for members and providers. Contract changes included:</p> <ul style="list-style-type: none"> <li>• Updated reassessment requirements <ul style="list-style-type: none"> <li>○ Lengthened time between reassessments of members of certain ages and with certain permanent medical conditions, removing administrative burden for members and providers.</li> </ul> </li> <li>• Updated prescription requirements <ul style="list-style-type: none"> <li>○ Removed the need of a secondary diagnosis of incontinence to receive incontinence supplies, which removes administrative burden for members and providers.</li> </ul> </li> </ul> <p><i>Continued on next page</i></p>

Topic/Question Asked	Response/Information
	<ul style="list-style-type: none"> <li>• Incontinence wipes coverage               <ul style="list-style-type: none"> <li>○ Wisconsin Medicaid started covering incontinence wipes in 2024</li> <li>○ An updated nursing assessment and prescription are needed before incontinence wipes are supplied.                   <ul style="list-style-type: none"> <li>▪ The nursing assessment will determine how many incontinence wipes are supplied to members based on the situation and need of the members.</li> </ul> </li> <li>○ Wisconsin Medicaid members who are receiving other types of wipes from other sources, such as hygiene wipes, will continue to receive those wipes/products.</li> <li>○ J&amp;B is currently completing a phased incontinence wipes transition process through flier shipments and call center outreach.</li> </ul> </li> </ul>
<p><b>Medicaid Diabetic Supplies – LifeScan OneTouch</b></p>	<p>If you have diabetes, you probably use a glucose meter and test strips to check your blood sugar levels. Medicaid covers these supplies from certain companies. These are called “preferred,” while supplies from other companies are “non-preferred.” “Non-preferred” supplies are only covered if your provider gets the okay ahead of time.</p> <p><u>What is changing?</u>          As of May 15, 2025, LifeScan’s OneTouch will not be on the list of preferred suppliers. Products from other companies are still on the preferred list and will be covered. You are not affected if you don’t have a OneTouch meter or test strips.</p> <p>Medicaid providers and pharmacists have been notified of this change. They should update your prescription before May 15 so you can get supplies without interruption.</p> <p><u>More Information</u>          You can use your current supplies until they run out. Supplies of both types are safe and effective.</p> <p>For most people, all glucose monitors and test strips work equally well. However, if you have certain medical needs, you may be able to get non-preferred supplies. Your doctor will need to send in a prior authorization request for approval.</p> <p>Questions? Contact your health care provider or pharmacy if you need help getting the diabetic supplies that are right for you.</p> <p>Refer to attached flyers for more information (pages 5, 6, and 7). Available in English, Spanish and Hmong.</p>



# Medicaid Diabetic Supplies

If you have diabetes, you probably use a glucose meter and test strips to check your blood sugar levels. Medicaid covers these supplies from certain companies. These are called “preferred,” while supplies from other companies are “non-preferred.” “Non-preferred” supplies are only covered if your provider gets the okay ahead of time.

## What is changing

**As of May 15, 2025, LifeScan’s OneTouch will not be on the list of preferred suppliers.** Products from other companies are still on the preferred list and will be covered. **You are not affected if you don’t have a OneTouch meter or test strips.**

Medicaid providers and pharmacists have been notified of this change. They should update your prescription before May 15 so you can get supplies without interruption.

## At the pharmacy

You may have a generic prescription written for diabetic supplies that doesn’t specify a brand. In that case, after May 15, the pharmacy will fill your order with a preferred brand. This means if you received OneTouch supplies in the past, your refill will be from another company.

If your current prescription was written for OneTouch by LifeScan, it cannot be filled. You will need a new prescription for supplies on the preferred list.

If you go to the pharmacy but your prescription hasn’t been updated, the pharmacy should reach out to your doctor’s office right away. They can often resolve the issue while you’re still there.

## More information

You can use your current supplies until they run out. Supplies of both types are safe and effective.

For most people, all glucose monitors and test strips work equally well. However, if you have certain medical needs, you may be able to get non-preferred supplies. Your doctor will need to send in a prior authorization request for approval.



## Questions

Contact your health care provider or pharmacy if you need help getting the diabetic supplies that are right for you.



# Suministros para personas con diabetes de Medicaid

(Medicaid Diabetic Supplies)

Si tiene diabetes, posiblemente use un medidor de glucosa y tiras reactivas para controlar sus niveles de azúcar en la sangre. Medicaid cubre estos suministros de algunas compañías. A estos los llamamos "preferidos", mientras que a los suministros de otras compañías los llamamos "no preferidos". Los suministros "no preferidos" solo tienen cobertura si su proveedor recibe la aprobación con antelación.

## Lo que está cambiando

**A partir del 15 de mayo de 2025, OneTouch de LifeScan no estará en la lista de proveedores preferidos.**

Los productos de otras compañías siguen estando en la lista preferida y tendrán cobertura. **Si no tiene un medidor OneTouch o tiras reactivas, esto no lo afectará.**

Se informó a los proveedores de Medicaid y a los farmacéuticos sobre este cambio. Deben actualizar su receta antes del 15 de mayo para que pueda recibir suministros sin interrupción.

## En la farmacia

Es posible que tenga una receta genérica escrita para suministros para personas con diabetes que no especifique una marca. En ese caso, a partir del 15 de mayo, se surtirá su pedido en la farmacia con una marca preferida. Esto significa que si recibió suministros OneTouch en el pasado, su resurtido será de otra compañía.

Si en su receta actual se pide OneTouch de LifeScan, no podrá surtirse. Necesitará una nueva receta para los suministros de la lista preferida.

Si va a la farmacia pero su receta no se ha actualizado, el personal de la farmacia debe comunicarse con el consultorio de su médico de inmediato. A veces, pueden resolver el problema mientras todavía está allí.

## Más información

Puede usar sus suministros actuales hasta que se agoten. Los suministros de ambos tipos son seguros y eficaces.

Para la mayoría de las personas, todos los monitores de glucosa y tiras reactivas tienen la misma eficacia. Sin embargo, si tiene necesidades médicas particulares, es posible que pueda recibir suministros no preferidos. Su médico deberá enviar una solicitud de autorización previa para su aprobación.



## Preguntas

Comuníquese con su proveedor de atención médica o farmacia si necesita ayuda para recibir los suministros para personas con diabetes adecuados para usted.



# Medicaid Cov Khoom Siv Kho Mob Ntshav Qab Zib

(Medicaid Diabetic Supplies)

Yog koj muaj cov mob ntshav qab zib, koj yuav siv tau lub ntsuas ntshav qab zib thiab cov pas sim qib ntshav qab zib. Medicaid pab them rau cov khoom siv no los ntawm qee cov tuam txhab. Cov no hu ua "qhov nyiam siv," ho yog xa tuaj ntawm lwm cov tuam txhab ces yog "cov tsis nyiam siv." Cov khoom "cov tsis nyiam siv" tsuas yog pab them yog tias koj tus kws pab kho mob tau txais yam tsis muaj teeb meem ua ntej lub sij hawm ntawd.

## Muaj dab tsi hloov pauv

**Raws li thaum lub Tsib Hlis Ntuj Tim 15, 2025, LifeScan's OneTouch yuav tsis muaj npe nyob hauv daim npe cov khoom uas nyiam siv.** Cov khoom los ntawm lwm lub tuam txhab tseem nyob rau daim npe nyiam siv thiab tseem pab them rau. **Koj yuav tsis raug feem cuam tshuam yog tias koj tsis muaj lub ntsuas OneTouch los sis cov pas sim.**

Cov kws pab kho mob Medicaid thiab cov kws tshuaj yuav tau txais kev ceeb toom txog qhov hloov no. Lawv tsim nyog kho koj daim ntawv sau yuav tshuaj ua ntej lub Tsib Hlis Ntuj Tim 15 kom koj tau txais cov khoom siv kho mob yam tsis muaj dab tab kaum.

## Nyob ntawm lub khw muag tshuaj

Koj yuav muaj daim ntawv sau yuav tshuaj raws ncua dav luam rau cov khoom siv kho mob ntshav qab zib uas tsis qhia hom npe lag luam. Nyob rau xwm txheej ntawd, tom qab lub Tsib Hlis Ntuj Tim 15, lub khw muag tshuaj yuav muab tshuaj rau koj daim ntawv txib yuav hom nyiam siv. Qhov no txhais tias yog koj tau txais cov khoom siv OneTouch nyob rau yav tag los, koj rov mus nqa tshuaj yuav yog los ntawm lwm lub tuam txhab.

Yog tias koj daim ntawv sau yuav tshuaj tam sim no yog sau los ntawm OneTouch los ntawm LifeScan, ces nws yuav mus nqa tsis tau qhov tshuaj. Koj yuav tau kom kws kho mob ua daim ntawv tshiab rau cov khoom ntawd nyob rau daim npe nyiam siv.

Yog tias koj mus rau ntawm lub khw muag tshuaj tab sis tsis tau kho koj daim ntawv yuav tshuaj, lub khw yuav hu rau koj tus kws kho mob lub chaw ua hauj lwm tam sim ntawd. Lawv yuav daws tau qhov teeb meem no thaum koj tseem nyob no.

## Ntaub ntawv qhia paub ntxiv

Koj yuav siv tau koj cov khoom siv kho mob tam sim no kom txog thaum nws tag lawm. Cov khoom siv rau ob yam no puav leej nyab xeeb thiab siv tau zoo.

Rau cov neeg feem coob, txhua cov ntsuas ntshav qab zib thiab cov pas sim yuav siv tau zoo ib yam. Txawm li cas los, yog koj muaj qee yam mob yuav tau kho, koj yuav thov tau rau cov khoom siv kho mob uas tsis nyiam siv. Koj tus kws kho mob yuav tau xa daim ntawv thov kev pom zoo tso cai ua ntej.



## Cov lus nug

Txuas lus rau koj tus kws pab kho mob los sis lub khw muag tshuaj yog tias koj xav tau kev pab ua kom tau txais cov khoom siv kho mob ntshav qab zib kom haum rau koj.