

#### Child Care Coordination (CCC) Redesign Project

Autumn Knudtson, Director, Bureau of Benefits Policy (BBP) December 4, 2024

To protect and promote the health and safety of the people of Wisconsin

## **Child Care Coordination (CCC)**



CCC is a current fee for service benefit (FH Topic #980) that helps a member and, when appropriate, the member's family gain access to and coordinate a full array of services, including necessary medical, social, educational, and other services.

#### Wisconsin Department of Health Services

### **Current CCC Benefit**

- Available for children who receive initial CCC risk assessment in Milwaukee County up to age 7 and City of Racine up to age 2
- **Goals**: promote positive parenting, improve child health outcomes, and prevent child abuse and neglect.
- **Services**: Assessment; Care plan development; ongoing care coordination and monitoring
- CCC providers are enrolled as PNCC providers



# **CCC Project: Why**

- Wisconsin is working to overcome inequalities in health outcomes.
- Increased access to quality, coordinated health services promotes successful care which results in more equitable health outcomes for maternal and infant/child members.
- Medicaid beneficiaries and care providers are facing greater clinical and health system complexity.
- CCC providers are largely community-based, serve members in-home and community and have local relationships to culturally appropriate resources
- Enhance provider enrollment requirements for benefit integrity purposes.

# **CCC Redesign: What's Changing?**

Updating ForwardHealth Policy and Administrative Rule to:

- 1. Enhance provider qualifications to be specific to CCC services,
- 2. Improve covered services policy,
- 3. Distinguish CCC from other care coordination benefits,
- 4. Support requirements to help mitigate benefit fraud, waste, and abuse.

# **CCC Redesign: What's Coming?**

- Administrative Rule Updates to DHS 105 (Provider Certification) and DHS 107 (Covered Services)
- State Plan Amendment update
- CCC providers will be available through managed care networks in 2025
- ForwardHealth Update and Handbook revisions
- Enhanced CCC provider resources, including professional development trainings