



WISCONSIN DEPARTMENT
of HEALTH SERVICES

Prior Authorization Automation Medicaid Advisory Committee Briefing

Bureau of Clinical Policy and Pharmacy
Project Lead: Ian Stevens
April 6, 2022

Agenda

- Automated and Real-Time Review
- Benefits of Prior Authorization Automation and Real-Time Review
- Current Policies
- Future Work

Automated and Real-Time Review

In real-time, the system will:

- Review responses to guideline questions.
- Approve a prior authorization (PA) submission or send to manual review.



Benefits of PA Automation and Real-Time Review

- Reduce review times for clerical intake which will improve and reduce time for clinical review.
- Reduce provider administrative burden.
- Reduce reviewer time to access specific criteria required for submission.
- Reduce time to claim submission for requests with PA required.

Current Policies

- Enteral Nutrition
- Pharmacy-Synagis
- ForwardHealth Update [2022-08](#)
 - Physical and Occupational Therapy (under age six)
 - Speech and Language Pathology (under age six)
 - Personal Care Clerical Intake Process
- [Therapies Training](#)
- [Personal Care Training](#)

Future Work

Develop and optimize operational processes that support real-time review.

- Reduce clerical errors and administrative burden for providers.
- Provide member centric communications about the decision process.
- Expand the new capabilities to additional policies that require PA.

Questions?

