



WISCONSIN DEPARTMENT  
*of* HEALTH SERVICES

# Medicaid Member Experience Council

Update to MAC

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June 3, 2025



# **NEW: Medicaid Member Experience Council**

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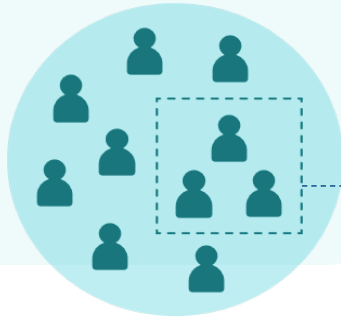
Wisconsin's Beneficiary Advisory Council

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## Medicaid Member Experience Council

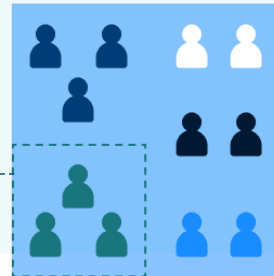
Forum for people with lived experience of the Medicaid program, including:

- Current and/or former Medicaid members
- Family members
- Paid or unpaid caregivers



## Medicaid Advisory Committee

Medicaid members and caregivers, providers, and organizations who serve Medicaid members.



25% of MAC members must be from the MMEC.



# Medicaid Member Experience Council (MMEC)

## MMEC will have 8 Ambassadors

- Representatives from:
  - Each DHS geographic region
  - Tribal Nations
  - Counties with highest participation:
    - ♦ Milwaukee
    - ♦ Menominee

## Engaging with diverse perspectives

- Ambassadors offer diverse perspectives, identities, and experiences with Medicaid.
- Serve three-year terms



# MMEC Meetings and Special Projects

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MMEC identifies issues, provides insights, and solves problems

- Share insights and suggestions, ask questions, and provide feedback on their experience with the Medicaid program.
- MMEC chooses 1-3 priorities each year that are important to Medicaid members.
- Work with community-based organization partners to engage other Medicaid members for feedback.



# MMEC Project Updates

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- Currently reviewing applications and will select Ambassadors in June
- Aim to hold first MMEC meeting this summer
- Still seeking applicants from Menominee County and a Tribal Nation representative

