

OPEN MEETING MINUTES

Instructions: [F-01922A](#)

Name of Governmental Body: Council for the Deaf and Hard of Hearing - Quarterly Meeting			Attending: Nicole Everson, Tom O'Connor, Lisa Woods, Michelle Cordova, David Seligman, Karl Nollenberger (via telecommunication), Katy Schmidt, Billy Mauldin (via telecommunication), Amber Mullett, Carrie Molke, Sara O'Donnell, Chantel Wiedmeyer, Renee Strand, Margo Lucas, Cody Michels, Hollie Barnes Spink, Jenny Geiken, and Jessica Melchert.
Date: 3/9/2018	Time Started: 10:03a.m.	Time Ended: 3:25 p.m.	
Location: Department of Health Services (1 West Wilson Street, Room 751, Madison, WI 53703).			Presiding Officer: Nicole Everson.
Minutes			

Action Items and Motion Items:

A. Action Items:

- Action Item:** Mason Aumanstal and Sara O'Donnell will work on updating the Council website with the suggested changes.
- Action Item:** Steve Smart and Katy Schmidt will meet before the next quarterly meeting to discuss how they can improve the Council's relationship with Wisconsin residents.
- Action Item:** The Council would like to create a CDHH Facebook page. Each member should think about what content they would like to share on the page.
- Action Item:** Nicole Everson and Lisa Woods will work together to create the CDHH email and Facebook account.
- Action Item:** Schedule a guest speaker to come present on employment. The Council would like to invite Stephanie Zito.

B. Motion Items:

- Motion Item:** A motion was made by Tom O'Connor to approve the agenda. The motion was seconded by Lisa Woods. Motion carried.
- Motion Item:** A motion was made by Lisa Woods to approve the December quarterly meeting minutes. The motion was seconded by Tom O'Connor. Motion carried.
- Motion Item:** Tom O'Connor made a motion to approve the rescheduled meeting dates. The motion was seconded by Michelle Cordova. Motion carried.

C. Meeting Minutes

I. Welcome and Introductions by Nicole Everson, Chairperson

Council Members Present: Nicole Everson, Tom O'Connor, Lisa Woods, Michelle Cordova, David Seligman, Karl Nollenberger (via telecommunication), and Katy Schmidt.

Ex-Officio Members: Billy Mauldin (via telecommunication).

Council Members Absent (Excused*): Steve Smart*.

DHS Staff Support Present: Amber Mullett, Department of Health Services (DHS), Bureau of Aging and Disability Resources (BADR); Carrie Molke, DHS, BADR; and Sara O'Donnell, DHS, BADR.

Sign Language Interpreters: Chantel Wiedmeyer, and Renee Strand.

Communication Access Real-Time Translation (CART) Service Provider: Margo Lucas.

Technical Assistance and Livestream Technician: Cody Michels.

Guests: Hollie Barnes Spink, Department of Public Instruction, Wisconsin Educational Services Program for the Deaf and Hard of Hearing; Jenny Geiken, Hand-N-Hand nonprofit; Jessica Melchert, parent.

II. Meeting was called to order at 10:03 a.m. by Nicole Everson, Chairperson

The meeting was available via in-person attendance and via remote video access <https://livestream.com/DHSWebcast/events/7040238>. The meeting was not recorded.

III. Review and Approve the Agenda

- A motion was made by Tom O'Connor to approve the agenda. The motion was seconded by Lisa Woods. Motion carried. See Motion Item 1.

IV. Review and Approve December Meeting Minutes

- A motion was made by Lisa Woods to approve the December quarterly meeting minutes. The motion was seconded by Tom O'Connor. Motion carried. See Motion Item 2.
- The Council reviewed the December action items. All action items have been addressed and the Council is working on scheduling a guest speaker to come talk about employment at the next quarterly meeting on May 11, 2018.

V. Community Updates from Council Members

- Tom O'Connor shared that the Wisconsin Association of the Deaf (WAD) has been continuing to work on the Interpreter Licensure Bill.
- Nicole Everson shared that she attended the Governor's Committee for People with Physical Disabilities (GCPD) quarterly meeting on March 8. She applied to be appointed to the Committee and serve as the representative for the Deaf, Deaf-Blind, and hard of hearing community. She also shared that the Committee is accepting nominations for the Dan C. Johnson Advocacy Excellence Award. More information can be found on their website at <https://gcpd.wisconsin.gov>.

VI. Updates from the Office for the Deaf and Hard of Hearing**Amber Mullett, Director, Office for the Promotion**

- Recruitment Update
 - The Office for the Deaf and Hard of Hearing Supervisor position was re-posted in January. The application period has closed, and interviews are in progress. ODHH hopes to have a new Director by the next Council meeting.
- ODHH Strategic Plan
 - The 2018-2020 Strategic Plan is being developed. The office would like feedback from the community.
 - There are opportunities within the Division of Public Health (DPH) that would allow for collaboration between ODHH and DPH to implement strategies that would improve the quality of life for those who are Deaf, Deaf-Blind, and hard of hearing.
 - ODHH Strategic Pillars:
 - 1. Provide leadership to the community
 - 2. Strengthen external partnerships
 - 3. Promote informed decisions
 - 4. Strong workforce
 - Some Strategic Priorities Within the Four Pillars Include:
 - Increase communications: GovDelivery listserv, and finalizing changes to the new website.
 - Increase visibility throughout the regions of the state to build capacity. This includes: trainings, workshops, and service providers and what they offer.
 - Increase the number of ODHH sponsored trainings and workshops for the community and partners.
 - Increase partnerships and collaborations with a variety of stakeholders.
- Telecommunication Assistance Program (TAP)
 - Chapter DHS 78 TAP Program
 - DHS 78 rule change has been approved.
 - Working with the TAP Advisory Committee to implement the rule changes.
 - The rule changes include:
 - A separate TAP application.

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- New forms as a result of the rule change.
 - Continued work with the Public Service Commission (PSC) and Telecommunications Equipment Purchase Program (TEPP).
 - Program is designed to address changes in technology available and used.
 - Board for the Evaluation of Interpreters (BEI)
 - The contract has been sent to the State of Texas and is being reviewed.
 - Communication Visor Card
 - ODHH has been contacted by other states asking for copies of the visor card.
 - Two counties have contacted ODHH stating that they plan to put them in all of their county squad cars.
 - The office is keeping a track record of organizations/businesses who have requested copies, and how many copies they have distributed in total.
 - Disaster Response Interpreter Training Program
 - The refresher training will be offered in 2018 and training for new interpreters will take place in 2019.
 - The program is currently a volunteer based system.
 - The goal is to establish statewide protocols so each county is able to contact a trained Disaster Response Interpreter in their area when needed.
 - GovDelivery Email Communication
 - Encourage community members to sign up.
 - ODHH Regional Meetings
 - ODHH staff will be hosting meet and greets within the regions. More information will be available at a later date.
 - Sign Support Provider (SSP) Training
 - ODHH will be hosting this training with the Center for Deaf-Blind Persons to train individuals interested in becoming sign support providers.
 - Individuals interested in providing SSP services for compensation through the Service Fund program will need to complete this training.

VII. Public Comments on Issues Affecting the Deaf, Deaf-Blind, or Hard of Hearing

- Question from a member of the public regarding the TAP rule change and PSC TEPP vouchers.

- Comment from a member of the public: A list of issues such as: The Open Public Act, Deaf Commission, mental health, BEI, communication, education/job access, senior citizen programs, and ILCs were sent to ODHH and legislatures last year. The community needs to see progress on these topics.
- Comment from a member of the public: ODHH has broken the law for not equally servicing Deaf communities for years.

VIII. Discuss Council Strategic Goals

- Goal #1: By-laws
 - Tom O'Connor is the new lead for this goal.
 - This goal has been completed.
- Goal #2: Employment
 - Nicole Everson is the lead for this goal.
 - Nicole Everson shared that she is working on arranging a guest speaker to come talk to the Council about employment.
 - Nicole Everson mentioned the PROMISE grant developed by DVR and how it can help with employment.
- Goal #3: Hearing Loops
 - David Seligman is the lead and Tom O'Connor is assisting for this goal.
 - David Seligman shared that he and Tom O'Connor had a meeting with Juliette Sterkens to discuss tele-coil technology. During the meeting they discussed comprehensive approaches to policy around tele-coil technology requirements. Requirements vary by state, with some even having laws in place.
 - Information and data is currently being collected in order to develop recommendations.
 - Two desired outcomes include: hearing loops be required in public accommodations, and audiologist distributors must discuss activating the tele-coil ability with hearing aids.
- Goal #4: Communication
 - Lisa Woods is the lead for this goal.
 - Lisa Woods shared that she met with Mason Aumanstal and Sara O'Donnell to talk about possible changes to the website based on her list of recommendations. The website cleanup will include removing dead links and creating new pages for the strategic goals. In addition to what is statutorily required, improvements to the website will make it an effective tool for communication.
 - Communications sub-committee: Council members, Nicole Everson and Lisa Woods, and DHS staff, Mason Aumanstal and Sara O'Donnell. Mason and Sara will work on updating the website with the suggested changes. See Action Item 1.
- Goal #5

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- Michelle Cordova is the lead for this goal.
 - There are no updates.
 - Goal #6
 - Steve Smart is the lead and Katy Schmidt is assisting for this goal.
 - Steve Smart and Katy Schmidt will meet before the next quarterly meeting to discuss how they can improve the Council's relationship with Wisconsin residents. See Action Item 2.
 - Year-end Summary
 - A year-end summary should be sent to the Secretary's office or Governor's office to share what the Council accomplished throughout the year. Included with the summary should be a recommendation section.
 - Facebook
 - The Council would like to create a CDHH Facebook page. Each member should think about what content they would like to share on the page. See Action Item 3.
 - Nicole Everson and Lisa Woods will work together to create the CDHH email and Facebook account. See Action Item 4.

IX. Updates from the Bureau of Aging and Disability Resources

Carrie Molke, Director, Bureau of Aging and Disability Resources, Department of Health Services

- 2018 BADR Strategic Plan Presentation
 - BADR Organizational Chart
 - The recent reorganization within the bureau was designed to build a supportive environment and enhance collaboration between each of the offices.
 - Bureau Strategic Plan
 - Vision Statement: Everyone living their best life.
 - Mission Statement: Protect and promote the health and safety of the people of Wisconsin.
 - Four strategic pillars provide a framework for strategizing priorities.
 - Strategic priorities are determined by all levels of the Division including: bureau, office, and unit.
 - BADR strategic priorities were discussed and how they align with CDHH.
 - Long-Path Visioning Video
 - An alternative framework for future planning.

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- Demographics Shared with the Council
 - The projected aging (60 and older) population over the next 20 years.
 - The percent of people within an age group who report having a disability during the years 2011-2015.
 - Partnerships
 - Focus on positive, meaningful, and successful partnerships.
 - Avoid negative and unproductive partnerships.
 - We all need to move forward, together.
 - Mediation Request
 - Partake in a series of regional meetings to bring partners together, the Council included.
 - Currently exploring the provision of leadership training for community members.
 - As members of the Council, if they are made aware of any information that is inaccurate, untrue, or falsified, respectively provide constructive feedback.
 - Discussion Between BADR and Members of CDHH
 - Topics covered include:
 - Interpreter Licensure Bill
 - Qualified interpreters
 - BEI
 - Supporting the need to develop constructive partnerships
 - Addressing disagreements and conflicts

X. Updates from Council Members on the Commission Proposal

- Will continue to be worked on with WAD taking the lead.

XI. Public Comments on Issues Affecting the Deaf, Deaf-Blind, or Hard of Hearing

- There were no comments made by members of the public

XII. Interpreter Licensure Bill Update from Council Members

- Discussion of proposed legislation.
 - AB 589

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- SB 465

XIII. Next Steps and Closing Remarks

- 2018 Quarterly Meeting Dates
 - Friday, May 11 will stay as scheduled.
 - Friday, September 14 is rescheduled for September 7.
 - Friday, December 7 is rescheduled for December 14.
 - Tom O'Connor made a motion to approve the rescheduled meeting dates. The motion was seconded by Michelle Cordova. Motion carried. See Motion Item 3.
- May 11, 2018 Quarterly Meeting Agenda
 - Schedule a guest speaker to come present on employment. The Council would like to invite Stephanie Zito. See Action Item 5.
 - Members should email Nicole Everson if they have agenda items they would like the Executive Committee to consider.

XIV. Adjourn

The meeting adjourned at 3:25 p.m.

Prepared by: Sara O'Donnell on 6/14/2018.

These minutes were approved by the Council for the Deaf and Hard of Hearing on: 6/15/2018
