

## OPEN MEETING MINUTES

Name of Governmental Body: Long Term Care Advisory Council (LTCAC)		Attending: Chris Witt, Shanna Jensen, Stacy Ellingen, Beth Swedeen, LaVerne Jaros, Shakita LaGrant, Michael Bruhn, Jason Glozier, Jessica Trudell, Eric Kostrzak, Joel Gouker, Mackenzie Wann, Sara Muhlbauer, Jennifer Jako, Linda Bova, Jill Jacklitz, Mike Pochowski, Lisa Davidson, Donna Hawley, Karina Chelsky	
Date: 5/14/2024	Time Started: 9:32am	Time Ended: 11:45am	
Location: Virtual Zoom Meeting		Presiding Officer: Nicole Schneider, Carrie Molke	
<b>Minutes</b>			

**Members absent:** Elsa Diaz Bautista, Beth Fields, Cindy Bentley, John Schnabl, LaWanda Calhoun, Don Wigington,

**DHS Staff present:** Nicole Schneider, Carrie Molke, Alicia Boehme, Brenda Bauer, Kaycee Kienast, Harry Draayers, Steve Gress, Shelly Glenn

### Meeting Call to Order – Nicole Schneider

- The meeting was called to order at 9:32am
- Brief overview of the agenda and meeting provided
  - Council introductions
- Minutes from March meeting reviewed
  - Motion to approve by Jason Glozier. Seconded by Michael Bruhn. Minutes approved.

### Public Comment

- Sandra provided comment as a parent-provider. Has been experiencing problems with FEAs not providing specific details on services rendered under service authorizations. FEAs are applying funds under incorrect authorizations. Has heard of several people experiencing the same issue. There is no foreseeable resolution, and the FEA has been non-responsive. Has resulted in confusion, distress, and billing issues for participants.

### HCBS Settings Rule Badge and Revised 1-2 Bed Adult Family Home and Heightened Scrutiny Benchmarks – Kaycee Kienast

- Presentation shared with council
- Feedback requested, email to go out post-meeting. Send responses to [dhshcbssettings@dhs.wisconsin.gov](mailto:dhshcbssettings@dhs.wisconsin.gov)

#### **Council Feedback**

- What prompted the change?
  - When standards were revised, it was an excellent time to add information in Heightened Scrutiny reviews.
- Are members or their guardians present for modification and exception requests?
  - It is required for modifications
  - For exception requests, the participant will be part of the conversation but can't approve or disapprove. An exception is not HCBS, and the participant is always informed.

### Family Care Waiver Renewal – Kelly Van Sicklen

- Presentations shared with council

#### **Council Feedback**

- Can individuals have an individual Uber/Lyft account and get reimbursed?
  - It is available as a self-directed service, so it should be feasible.
- Does reimbursement change for residential providers?
  - There is no plan to change the reimbursement rate for residential providers

- Peer mentoring identified a lot of themes which are not included in the waiver. Please plan to include those in future waivers.
- With the Adult Family Homes (AFH) being lumped together (1-2 Bed and 3-4 Bed), will there be an option to pull data for each?
  - DHS can check with coding/tracking teams regarding data, but quite certain utilization will stay the same
- Public comment on the waiver is after the waiver is sent to the Joint Finance Committee (JFC). Is a second review triggered based on public comment?
  - DHS will provide clarification at a future meeting
  - JFC has the ability to passively approve or reject the waiver
- Will residential providers be able to have an account for Uber/Lyft?
  - Unsure of provider rules. It may be separate from the waiver. Likely that it is MCO specific.
  - DHS will provide clarification at a future meeting
- Uber/Lyft is a great addition but not everyone has a smart phone or lives in an urban location. As we are gravitating toward assistive technology, are we also reaching populations who are not as in touch with tech?
  - This change was a specific response to advocates requests.
- Uber/Lyft overlooks requirements for accessible vehicles. There should be an ADA requirement if it is government funded, and there should be equal access for people who use mobility devices.
  - Uber/Lyft is an addition to existing transportation. MCOs would negotiate with Uber/Lyft
- Is there a plan to educate members once the waiver is approved and what changes are happening?
  - DHS is working on improving those communications. Messaging is being considered. Welcome any feedback. Website and member handbook reflect the changes.

### **1-2 Bed Adult Family Home Certification Standards – Harry Draayers**

- Presentations shared with council

#### ***Council Feedback***

- Please indicate where self-advocates/resident were included in public comment
  - Self-advocates and residents were invited to make comment, but none were received
- Appreciate expanding rights to oral and not written. Is there enhanced training content and was rights training included? Did language include trying to contact residents?
  - Rights trainings are included. Attempt to contact is a requirement because the agency may or may not have people placed and they may or may not want to meet. We don't want members to change their schedule to meet with a scheduler. The certifying agency will attempt to coordinate schedules to facilitate a meeting
- When adding requirements, please remember that is an additional cost to the AFH. Consider adding more funding/reimbursement in requirements
- Background check changed from four to three years only for 1-2 Bed AFH.
  - Change was prompted by advocate feedback
- Providers must have a regulatory environment that creates a sustainable operation without further unreimbursed mandates. Can requirements be met with existing DHS trainings? If not, can there be an economic impact statement prepared on what new requirements cost to evaluate?
  - The Certified Direct Care Professional program will fulfill those requirements, and it is specifically linked in the new standards
- Was there additional clarification provided regarding placement agencies? Further conversations may be needed?
  - DHS has been speaking with the IRIS group. They have a plan to reach out
- Is there any additional information on enhanced content of training plan? Would like rights to include access to advocate
  - Training topics are all listed in standards. Guardianship and legal decision making was not included this year

## **Council Meeting Structure – Report Out – Jill Jacklitz, Nicole Schneider, Carrie Molke**

- Ad hoc workgroup report out
  - Meetings are too long, frequency was fine, allow more discussion/input opportunity at meetings
  - Less focus on presentations
  - Receive presentations far in advance of meeting
    - Raised but not practical. Review process can be barrier, and things are rapidly changing
  - Council is here to provide guidance to inform system change, policy change. There is vast and broad expertise. Would like to be heard and not just listen
  - Must be nimble enough to work on long and short term work
  - Long path and health equity should be woven into Workforce and Medicaid Long Term Care charges
  - Ad hoc workgroups should be integrated with short term topics that need to be addressed. Meeting in between full council meetings.
  - Agenda should be tied to two charges at each meeting

### ***Council Feedback***

- Council appreciates the opportunity to share. Good opportunity for efficiency and focus. Virtual meetings still need to remain an option for all council members. Want to ensure self-advocates have the opportunity to contribute. Since it is a public meeting, we must continue the full council meeting and not move to smaller group meetings. There are no decisions made in workgroups. Ad hoc will be for discussion and recommendations to be brought back to the full council with a report out. Need to ensure there is time on the agenda to follow up with issues raised at prior meetings. Requests for topics is ongoing. Pertaining to charges, perhaps there can be bulleted items under each heading. Council would like a list of requested items from DHS. If items come up between meetings, members should email DHS staff. Working on chair/vice-chair positions.

## **Council Business – Carrie Molke**

- Nicole indicated a request for unwinding status was made shortly before this meeting. There was not enough time to compile data and report out. It will be presented at the next meeting.

### ***Council Feedback***

- Council felt this was an immediate need and requested feedback prior to the next meeting
- Unwinding dashboard can be found at <https://www.dhs.wisconsin.gov/medicaid/renewal-data.htm>
- At length discussion regarding experienced with unwinding from ADRC perspective as well as what council members are seeing regarding trends
  - DHS will address council by email with current actions being taken as well as plans in place for ensuring eligible members and participants retain enrollment
- Council requested a topic for next meeting on plans for any remaining unspent HCBS ARPA funds

## **Adjourn**

Meeting adjourned at 11:45am

Prepared by: Shelly Glenn on 5/23/2024.

These minutes are in draft form. They will be presented for approval by the governmental body on: 7/9/2024