

WISCONSIN REHABILITATION COUNCIL MINUTES

August 12-13, 2020

WebEx Meetings

A Statement of Mission

The Wisconsin Rehabilitation Council, working on behalf of Wisconsin residents with disabilities, will review, analyze and advise the Division of Vocational Rehabilitation (DVR) regarding the performance of its responsibilities in providing quality services to persons with disabilities.

Committee Meetings

August 12, 2020

1:00 - 3:00 pm

1:00-2:00 Executive Committee

2:00-3:00 WIOA Committee

Full Council Meeting – August 13, 2020

9:00 AM – 4:00 PM

<https://dwdwi.webex.com/dwdwi/j.php?MTID=m178fc9e71156f95bdeffbf1410015762>

To join by phone only, call 855-282-6330 access code 145 723 4016

9:00 – 9:15

Roll Call and Introductions

- **ATTENDEES:** Jacci Borchardt, Beth Swedeen, Patrick Young, Becky Hebda, Deb Henderson-Guenther, Julie Barker, Alicia Reinhard, Megan Bisonette, Lori Karcher, Darla Burton, Barbara Klug, Debra Notstad, Elizabeth Kennedy, Joalyn Torgerson, Julie Burish, Ramsey Lee, Antrice Brown, and Delora Newton
- **ABSENT:** Thomas Benziger, Mary Kessens, Jodi Hanna and Ann Zenk
- **DVR STAFF:** Meredith Dressel, Allison Gordon, Kathleen Enders, Jessica Holton, Sarah Lincoln, Patricia Sugden
- **GUESTS:** Steven Corfman (DRW), Erica Bessert (ERI), and BJ Dernbach (Rep. Petryk's office)

Welcome and Other Announcements

- Gratitude expressed to former WRC Chair, Matt Busch for his service.
- Reminder to mute computers/phones and enter questions into the chat function to be recognized at end of presentations.
- Members encouraged to join and participate in committees.

Quorum Check

- Quorum is present with 16 voting members.

Approval of Minutes: November 2019, February 2020, May 2020

- Motion to approve all minutes made by Deb Henderson-Guenther and seconded by Patrick Young.

- Becky Hebda made a motion to amend the May 2020 minutes as follows: (1.) Page 8 under Q&A for DVR Administrator Update (it says retention rates are increasing for those making \$9/hour, but there is no retention rate for Supported Employment, there are hire rates) and (2.) Page 12, under WRC Committee Reports, the Executive Committee last bullet point should be Becky's update for the Services to Business Committee update/report.
 - Motion seconded by Patrick Young
 - Motion Approved to amend the May 2020 minutes and approve the minutes of November 2019, February 2020 and May 2020 as amended.

9:15 – 9:30 Public Comment*

- No public comments were offered.

9:30 – 10:45 DVR Administrator Updates
 Delora Newton, DVR Administrator

- Governor Evers has reappointed four WRC members to a subsequent term.
- With the resignations of Matt Busch and Ann Wales, there are now two Business, Industry, or Labor Representative vacancies.
- The average length of a case from IPE development to closure is 20 months.
- DVR can sometimes provide certain post-employment services after a case is closed.
- DVR negotiated with the Rehabilitation Services Administration (RSA) for a 40 percent Measurable Skills Gain (MSG) rate for FPY 2020. DVR has surpassed that rate the last two years.
- DVR referrals from individuals employed in subminimum wage have decreased since March, largely because many 14c employers have been closed during COVID-19 and/or workers are electing to stay home due to health concerns.
- Between April 28 and July 28, 2020, there were nine referrals to DVR from 14c employers/Section 511 interview process. This compares to

ten referrals between January 31 and April 28 and 37 referrals between October 1, 2019 and January 31, 2020.

- There have been 188 referrals to DVR from Long-Term Care providers between April 28 and July 28, 2020. This compares to 350 referrals between January 31 and April 28, 2020, and 674 referrals between October 1, 2019 and January 30, 2020.
- There has been a decrease in Pre-ETS spending because many student programs were not operated this summer due to COVID-19.
- The Secretary of the Department of Education has recommended that Congress waive the 15 percent Pre-ETS expenditures requirement due to COVID-19, but there has been no action yet.
- Creative Employment Opportunities, a division of Transcend Inc., and VIP Services have been selected as the new vocational rehabilitation partners for four of the five Project SEARCH sites in southeastern Wisconsin.
- DVR must issue another RFA specifically for the Froedtert site in West Bend as we received no applicants.
- In recognition of the difficulties COVID-19 played in the ability of UW-Whitewater completing Section 511 interviews, DVR extended the contract completion time for the FPY 2019 cycle from June 30 to July 21; 199 additional interviews were completed during the extension period.
- A question was asked: Of LTC/14c referrals, how many result in IPEs?
 - DVR will obtain numbers for the next WRC meeting.
- If providers have suggestions to increase Pre-ETS spending, they may submit forms/proposals.
- DVR staff working in offices or meeting with consumers elsewhere are required to wear masks.
- DVR is currently working to obtain clear masks to use when people need to see lips/mouths (ex: Deaf/Hard-of-Hearing).
- DVR is encouraging consumers to keep cases open during COVID-19 and possibly work on improving skills so they are job ready when they are available for work.
- VR staff are still required during COVID-19 practices of working remotely to maintain 30-day contacts with consumers with open cases.

Break (10:23 – 10:40am)

11:00 – 12:00

The Role of WRC in Policy Making

Maureen McGuire-Kuletz and Melissa Diehl, WINTAC

- The presentation covered Federal Regulations: 34 CFR 361.16(b)(2)(iii) and (iv)(B) and 34 CFR 361.17(h)(1)(i)(ii)(iii).
- 34 CFR 361.20(a)(2) and (a)(3) gives examples of "substantive and administrative changes."
- State Rehabilitation Councils (SRC) typically wouldn't get involved with internal or informational memorandums, forms, practices, guidance, etc.
- Federal regulations trump state regulations unless the state has stricter guidance such as spending thresholds requiring additional approvals.
- A question was raised about how the SRC could proceed if they believe they are not involved to the degree required under the regulations. WINTAC responded that such a question should be raised at an SRC meeting and be worked through between the SRC and DVR. There is no appeal mechanism as the Rehabilitation Services Administration (RSA) will not weigh in on state matters unless a finding has been issued.
- The regulations use "consultation" because the SRC should not be writing or directing policy.
- The Comprehensive Statewide Needs Assessment (CSNA) still needs to be completed; there is no waiver for it due to COVID-19. It does not have to be conducted in-person.
- WINTAC will double check to see if DVR is required to send out consumer satisfaction surveys beyond CSNA. Note: After the presentation, WINTAC emailed that per 34 CFR 361.52, SRCs may (not must) use periodic consumer satisfaction surveys.
- Members can reach out to elected officials as private citizens (not as WRC members) to express their support/concerns of pending legislation or policies such as waiving the 15 percent spending requirement for Pre-ETS.
- Clarification was provided about term lengths for members who may be filling early vacancies. If a member is initially appointed to fill the remainder of someone's term and, for example, there is one-year

remaining in the term, it should be considered the new member's first term. The initial one-year appointment is the first term and if reappointed, the full three-year term would end that individual's two consecutive term limit.

- Former WRC members or others may serve on subcommittees or workgroups. They would be unable to vote at WRC meetings.
- A question was asked whether changes to vendor contracts would need to go through WRC. WINTAC responded it depends on the scope. If changes were related to how services are purchased and those corresponding rates, WRC may have a role in the review. If the agency is only increasing rates, that is not applicable for SRC review. The way contracts occur would probably not be substantive because agency might not have control over it due to procurement regulations or policies.

12:00 – 12:15 Break for individuals to prepare their lunch
Please plan to eat at your workspace as we will continue the meeting over the lunch hour

12:15 – 12:45 Outcome Based Funding Model
Lisa Mills and Marci Griesbach, Includa

- The speakers shared an overview of Includa and who they serve. They also reviewed the details of their funding model and how successful it has been for their members and providers.
- The model rewards fading and quick job placement. Providers stay connected to the employer even during the fading process to avoid job loss.
- They developed four tiered and phased rates that allows for variation in supports based on consumer needs and their stage of employment.
- Lisa reviewed potential advantages for DVR to pay for job coaching based on hours worked as opposed to a monthly fee.
- They shared their process for developing an outcome-based model. They got feedback from service providers to encourage participation in the decision-making process for the model. Supports were provided to ensure providers understood how to fade supports in an effective way.

It is a risk-based model so providers had to be educated on how it works.

- The model was first developed under a grant starting in 2009. This model was first piloted in Wisconsin in 2012 and there has been growth in the number of people employed as of 2018.
- Cost effectiveness was evaluated. Since 2013, payments for hours worked is lower than the average payments made for day and pre-vocational services. The number of people placed in community integrated employment (CIE) continues to grow over time.
- The speakers shared the outcomes of programs in Oregon and Michigan using the model.
- Questions:
 - How can employers ensure that the providers they are using are participating in the outcomes-based model?
 - Inclusive now covers 64 counties and most of the providers are transitioning to this model and are expected to work with DVR. There will be more providers using this model in the future.
 - What are the possibilities of expansion of this model into the DVR payment model?
 - There is nothing preventing DVR from using this model.
 - The provider is paid for the hours the consumer works not the hours of service they provide. It incentivizes the provider to help the consumer work more.
 - Kathleen shared that DVR has done some research into how this model works. DVR considered implementation this year and determined that we need to develop a tool to assess consumer barriers before we can create funding tiers. DVR does not use a functional screening tool to assess barriers. We will continue to look at this as a possible model for DVR. We have outreached to other state VR agencies to get their input on how it has worked in their state.
 - Julie Burish stressed that this model is highly effective in getting people in CIE with the best supports as a guiding principle. She asked that DVR commit to making the change and be urgent about making the change work.

- Motion by Beth Swedeen and seconded by Joalyn Torgerson: DVR staff should spend the next year gathering information to create a pilot around outcome-based funding for job coaching to potentially be initiated in 2022. Motion was subsequently withdrawn.
- Motion by Beth Swedeen and seconded by Joalyn Torgerson: DVR will do research though Includa and other State VR programs to gather information on a possible Outcomes Based Payment Model pilot for possible implementation in 2022. DVR will provide a report to WRC on findings in August 2021. Motion carried with Alicia Reinhard voting no.
 - If DVR needs additional funds for research, the Board for People with Developmental Disabilities (BPDD) may be able to partner to explore the pilot option.
 - Kathleen clarified that DVR could do a special project outside of the current Tech Specs. We can do some exploration and report back to the WRC sharing pros and cons in fall of 2021 and potential pilot in 2022.
 - Delora explained that we can't just take a tool from Includa or another VR program to implement a new program. There are lots of things to consider including changes to our IRIS system so that is why DVR needs a year before reporting back and possibly implementing a pilot.

12:45 – 1:00

Bylaw Amendment

- Started discussion from 10:40am-11am
- A draft version of the proposed bylaw changes were emailed to council members prior to the meeting and changes are highlighted.
- The proposed Council Engagement Committee would be responsible for recruitment of new members and committee-member engagement in committees and workgroups as well as generating nominations for the officer positions.
- The Council can meet virtually right now due to COVID-19 as it is a declared pandemic.
- The Council can revisit the language and definition of "reasonable accommodation" under Article IV, Section F. Quorum at a future date if desired. DWD Legal has advised that the definition of reasonable accommodation is as defined by the Americans with Disabilities Act. If

the WRC wishes to allow a broader definition to include such circumstances as weather and temporary illness (cold, flu, etc), then WRC needs to revise the bylaws to make that broader definition clear.

- The Council Engagement Committee will need to meet a few times before November WRC meeting because it needs to submit nominations for the positions of Chair and At-Large member for consideration at the November 2020 meeting.
- Jacci would chair committee at this time since there is no current At-Large Member.
- Question was asked why the At-Large Member is given the responsibility of chairing the Council Engagement Committee. The intent was to provide more responsibility to At-Large Member besides serving as liaison to the general council membership.
- Committee members would be volunteers from the Council like other existing committees.
- Per the bylaws, committee chairs are also members of the Executive Committee.
- Deb Henderson-Guenther expressed concern that other committee chairs are volunteers, but the proposed bylaw amendment outlines a different process for this committee by naming the At-Large Member as chair.
- Motion by Deb Henderson-Guenther, seconded by Liz Kennedy to amend the proposed bylaws to remove the responsibility to chair the Council Engagement Committee from the At-Large Member. Motion carried with Patrick Young voting no.
- Deb Henderson-Guenther volunteered to be chair the committee for meetings held between now and the November WRC meeting.
- Others volunteering to serve as committee members are: Ramsey Lee, Patrick Young, Julie Burish, Liz Kennedy, and Antrice Brown.
- Motion by Julie Burish seconded by Becky Hebda to remove the word "full" from Article III, Section F. Terms of Appointment. Motion carried.
 - Section F. Terms of Appointment will now read, "Each member of the Council shall be appointed for a term of no more than three (3) years and may serve for no more than two consecutive terms."

1:00 – 1:15

Resolution on OOS Category Closures for FPY 2020

- There is no recommendation from DVR on any changes at this time.

1:15 – 2:00

Comprehensive Statewide Needs Assessment (CSNA)_ Kathleen Enders, Section Chief

- Kathleen presented on the CSNA instead of Diana Kiesling.
- Details were shared about what the CSNA is and how the WRC will provide input into its components.
- Link was provided to the last report from 2018.
<https://dwd.wisconsin.gov/dvr/policy-guidance/state-plan/Wisconsin2018CSNAREport.pdf>
- Reviewed lessons learned from the 2018 process.
- WRC will be included in creation of the CSNA surveys.
- San Diego State University (SDSU) conducted the surveys and did the analysis for the 2018 report.
- SDSU is again contracted to conduct the next CSNA report and will meet with WRC, consumers, employers, and partners to gather information. Communications will be done virtually during the pandemic.
- The timelines for various steps in the process was shared.
- Questions:
 - Deb shared that there were good recommendations in the 2018 report. She would like a summary of them and what DVR has done to date.
 - The summary of recommendations is currently in progress. DVR will share that information with WRC at the November meeting.
 - Becky suggested that SDSU use technology like Zoom or Facetime to get feedback as those virtual platforms are more familiar to people than WebEx, Blue Jeans or Skype for Business.
 - Ramsey suggested that focus groups could be done via phone and not always video. He requested that there is a focus on the rural areas of the State as well, particularly the Eau Claire area because there are DVR issues in this area of the state.

- Deb mentioned that the data in the 2018 CSNA was from 2015-2017. Can more current data be used this time?
 - DVR will provide the most current data available for the upcoming report.

Break

2:15 – 2:45

DVR Administrative Rules

Delora Newton, DVR Administrator

- Development and use of Administrative Rules fall under state, not federal jurisdiction.
- DVR has four Administrative Rules and WRC is involved when rules are edited or created.
- The State Legislature must review and approve draft rules. There are also requirements for stakeholder and public input.
- It is a long process that can take a year or more.
- The DWD legal team will assist in the revision of the four Administrative Rules so we need to prioritize edits.
- A link to DVR's Administrative Rules may be found on the DVR webpage.
http://docs.legis.wisconsin.gov/code/admin_code/dwd/060_075 .
- Delora reviewed the rules in priority order and cautioned that DVR doesn't know how soon the changes will be addressed.
- Today's purpose is to educate WRC on the Administrative Rules process and that revisions are planned.
 - DWD 60 - Blind Enterprise Program (BEP) – DVR cannot update the bidding process for site management or the BEP Policy Manual until the Administrative Rules are updated.
 - DWD 68 – Confidential Information – Release of Information (ROI). DVR has updated the form to eliminate the need to ask why the information will be shared and to broaden the applicable time period. The new ROI is currently published on the web and is being used. We cannot update the confidentiality guidance piece until the Administrative Rules are updated.

- DWD 65 – Order Of Selection (OOS) – The RSA Monitoring Report for Wisconsin directed DVR to change the definition of Category 2 and align it with federal code.
 - DVR was directed that it can't define "extended period of time" for Category 2.
 - The Administrative Rule must be updated to adhere to the federal definition to avoid inconsistencies in DVR policies.
- DWD 75 – Appeals. Currently DVR contracts with the Division of Appeals within the Department of Administration and utilizes their Administrative Law Judges (ALJ) to conduct hearing appeals.
- DVR has learned the order of the hearing process DVR uses is different than the process order the ALJs use when hearing cases for other state agencies. This causes confusion for the ALJs.
- DVR would also like to consider shortening the length of time to file an appeal.
- DVR currently allows 12-months from the date of the decision being appealed. Other state VR agencies have a much shorter time period. DVR finds it is difficult for both consumer and DVR staff to accurately and completely remember events that happened a year prior.
- Another issue with a 12-month appeal window is that WIOA regulations prohibit DVR from reopening a case if the appeal ruling occurs in a different quarter than the quarter in which the decision was made. In those instances, DVR must open a new case and even when the process is expedited, it creates confusion and possible delay for the consumer.
 - Jacci asked when the Exec Committee will review the appeals report for the latest federal fiscal year? Delora indicated that it will likely be done at the February Executive Committee meeting.
 - Deb shared that it would be helpful to share the annual report 722 with the WRC. It does not contain identifiable information.
 - Deb recommended that the Executive Committee review appeal outcomes and compare differences between volunteer Impartial Hearing Officers versus ALJ decisions.

- Cases are trickling in but at a much slower rate due to COVID-19.
- Calls are mostly around general duress and looking for available resources.
 - Beth asked if the calls are around technology issues, UI, referrals to other agencies, etc. It would be helpful to know what the issues are.
- The 2019 CAP report will be shared at the November WRC meeting if it is available.
- Some calls ask about the ability to collect Unemployment Insurance (UI) if they receive Social Security Disability Income (SSDI) Wisconsin recently received clarification that persons on SSDI who lost their jobs due to COVID-19 may now apply for the federal pandemic UI.
- Two or three callers indicated that they like the fact that the DVR application/eligibility process is more streamlined during COVID.
 - Jacci asked if DVR has considered continuing to use virtual services/processes after the Pandemic?
 - Currently DVR has permission from RSA to get electronic signatures on Applications and IPE's. DVR feels that electronic signature on application will remain.
 - DVR is not 100% confident that RSA will allow an electronic signature for IPE to remain in place after the pandemic subsides.
 - RSA has provided temporary guidance that DVR can use an email as confirmation of a signature on the IPE but we must continue to pursue a real signature.
 - DVR is exploring the use of DocuSign for electronic signature in the future.
 - DVR is exploring a staff survey to see how staff feel about working remotely and asking if they have what they need to do so.
- Working on CAP ROI form per DVR request.
- Updated CAP process poster and will be printed and distributed to DVR offices soon. If others want it, please make a request to Deb. It is also on the website and printable in Spanish and Hmong.
- Updated the CAP website per feedback from BPDD.

3:00 – 3:15

Creation of Workgroup for WRC 2020 Annual Report

- About two years ago, WRC requested DVR communications staff reformat the WRC report to include pictures and graphs to make it more attractive and easier to understand.
https://www.dwd.wi.gov/dwd/publications/dvr/pdf/wrc_12805_p.pdf
- Delora said that WRC is involved each year because the Chair has been integral in the creation of content.
- DVR currently has a vacancy in the communications position and a new hire won't be in place immediately and will have a learning curve. That will impact DVR staff availability to make major changes to the report in 2020.
- WRC wants to create a workgroup to review the 2019 report and have possible recommendations for improvements.
 - Jacci, Deb, Barb Klug, Lori Karcher, and Becky volunteered to be on the committee.
 - The committee will start meeting mid-September. Recommendations on edits will be due in October. The report needs to be submitted to the DWD Secretary's Office for review by December 1 and filed with RSA and Governor Evers by Dec. 31, 2020.
 - If others want to provide input, please review the 2019 report and provide feedback to the committee before their September meeting.

3:15 – 3:45

Committee Updates

- Executive Committee:
 - Member involvement on workgroups is encouraged including the new Council Engagement Committee and the WRC annual report workgroup. Jacci will email members and confirm what members are on what committees.
 - The desire for new member orientation was discussed.

- Jacci will reach out to each new member in the short-term and Jacci and Becky will have a group discussion to address member questions.
- A long-term goal to record an orientation session for either in-person or remote learning will be explored. An outside vendor may be hired to help create the new orientation which could be offered twice a year.
- The Executive Committee discussed the impact of COVID on DVR staff and consumers.
- Ramsey asked about accessibility issues on the DVR webpage and DWD social media posts. Delora indicated those are being addressed.

- WIOA:

- Beth shared that the committee had a robust discussion around CIE for individuals with significant disabilities and their barriers to be successful.
- The committee briefly discussed what barriers may be impacting decisions about moving from the 14C to CIE and how more individuals may be persuaded to seek CIE.
- They discussed the length of the DVR application process and the systematic barriers that add time including parent/guardian signature.
- The committee talked about the work of the CIE Plan under Act 178.
- The committee requests an agenda item for a future WRC meeting – Barriers to employment for people with disabilities.
- It is possible to broaden the scope of the WIOA committee to change the focus more around CIE – ACT 178. This was suggested as an agenda item at the September Executive Committee meeting because it will involve a bylaw change.

- 3:45 – 4:00 Review of Open Items and Suggested Discussion Topics for Future Meeting

- Becky provided an overview of previous action items and resolutions or outstanding issues. See addendum to the minutes for the list.

- DVR to report number of referrals from 14Cs and Long-Term Care Providers that get to IPE development.
- Outcome Based Payment Model – DVR to research the model over the next year and possibly implement a pilot program in 2022. DVR will provide an update to the WRC at the August 2021 meeting.
- Summary of the 2018 CSNA recommendations and DVR actions to date.
- Executive Committee analysis of difference between Impartial Hearing decisions and ALJ decisions.
- Executive Committee review of all hearing decisions prior to the February 2021 WRC meeting.
- DVR will share the 722 report on hearing appeals at the February 2021 WRC meeting.
- CAP will share the 2019, 227 federal report at the November WRC meeting if available.
- At its September meeting, the Executive Committee will discuss the scope and name of the WIOA committee to include CIE more broadly. This would require a by-law change.
- WIOA Committee requests an agenda topic on Barriers to employment for people with disabilities.

4:00

Adjourn

*Public comment is limited to the time listed on the agenda. Comments can be sent at any time to: DVRWIRehabCouncil@dwd.wisconsin.gov.

Comments sent to that e-mail box will be read to the full council at the next meeting.

ADDENDUM TO THE AUGUST 2020 WRC MEETING MINUTES

The following items were verbally provided during the meeting by Becky Hebda and later sent in written form to the Executive Committee as items she believes remain outstanding.

Mtg Date	Item	DVR	EC	CEC	Response	Done
11/8/18	Send letter to DET to share the council's support of offering Commute-to-Career grant opportunities to private businesses		X		WRC cannot support or oppose pending legislative or administrative action. Council members may do so as individuals instead.	X
2/14/19	Members interested in reappointment to WRC should apply via the Governor's website and copy Delora so she can track who applies			X	Ongoing activity	N/A
5/9/19	Determine if DVR can assist in paying for car rentals for members to travel to WRC meetings. The intent of the question was to ask if a member can rent a vehicle that could transport multiple members to a meeting.	X			If a member wishes to rent a vehicle to attend a meeting, they may do so. The member would need to pay for the rental with a personal credit card and then submit the expense for reimbursement. It is advised that a member wishing to rent a vehicle consult with DVR in advance before incurring the expense to ensure compliance with state travel reimbursement rules.	X
5/9/19	Recommend a union representative(s) to serve on WRC			X	Ongoing activity	N/A
5/9/19	Review trends in the RSA-227 CAP Report		X			
8/8/19	Possible creation of a workgroup to address input from WRC for CIE workplan and then bring to WRC for review		X		Executive Committee to consider bylaw amendment expanding definition of WIOA Committee or creating a different committee or workgroup to address CIE plan questions.	
11/14/19	Request that Administrators Update differentiate between the number of Category 1 vs Category 2 when showing caseload numbers.	X			Once DVR internal dashboards can be upgraded to show this breakdown, it will be reported in the Administrators Update.	
11/14/19	DVR should share the RSA Monitoring Report when it is released	X			Report shared with WRC members via email 9/8/20	X
11/14/19	Review State Plan priorities and how DVR is working to address them sometime after July 2020.	X			Item to be considered for upcoming WRC meeting agenda	

Mtg Date	Item	DVR	EC	CEC	Response	Done
2/13/20	Matt Busch and Deb Henderson-Guenther will contact WRC members who have not been attending			X	Ongoing activity spearheaded by the newly created Council Engagement Committee.	N/A
5/14/20	Weekly trends chart (starting 3/23/20) will be shared with data on referrals, applicants, eligibilities, new IPEs, Status 26 closures, total cases, and cases with IPE	X			This information will be shared as part of the Administrators Update at each quarterly meeting. It was never intended by DVR to be shared on a weekly basis with WRC members.	X
5/14/20	Does DVR have a plan to address a sudden increase in DVR referrals given the current economy?	X			DVR is watching trends and keeping the DWD Secretary's Office apprised of potential needs. Although a state hiring freeze is in place, DVR has been successful in getting permission to fill staff vacancies as they occur to ensure that consumer needs are met as quickly and efficiently as possible. DVR will be ready to request WRC input on changes to Order of Selection status if necessary.	X

Legend:

DVR ~ Division of Vocational Rehabilitation

EC ~ Executive Committee

CEC ~ Council Engagement Committee